



IDAHO DEPARTMENT OF
HEALTH & WELFARE

FILE COPY

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February 5, 2010

Susan Broetje
Idaho State School And Hospital
1660 Eleventh Avenue North
Nampa, ID 83687

Provider #13G001

Dear Ms. Broetje:

On **February 4, 2010**, a complaint survey was conducted at Idaho State School And Hospital. The complaint allegations, findings, and conclusions are as follows:

Complaint #ID00004485

Allegation: Individuals are being forced to purchase off-site storage for personal belongings, limiting access to personal belongings.

Findings: An unannounced onsite complaint investigation was conducted from 2/3/10 - 2/4/10. During that time, observations and interviews with staff and individuals were conducted with the following results:

On 2/3/10 between 3:20 and 5:45 p.m., 8 individuals residing at the facility were interviewed. All 8 individuals denied being made to purchase off-site storage, or being restricted from accessing their personal belongings. Three of the 8 individuals stated they had belongings stored in other buildings at the facility, but denied having to pay for that storage or being denied access to their belongings. One of the 8 individuals stated he had considered purchasing off-site storage by choice, and one of the 8 individuals stated the idea of purchased off-site storage had been discussed, but nothing was being forced or demanded.

On 2/3/10 between 3:45 and 4:10 p.m., two direct care staff were interviewed. Both direct care staff stated individuals residing at the facility had belongings stored in other buildings at the facility. Both direct care staff stated they had no knowledge of individuals being forced to pay for storage or denied access to personal belongings.

On 2/3/10 between 2:30 and 3:15 p.m., two professional staff were interviewed. Both professional staff stated individuals had belongings stored in other buildings at the facility, but denied individuals were paying for storage or being denied access to their belongings. One of the professional staff stated off-site storage had been discussed due to the demolition plans for some buildings at the facility. However, the professional staff stated individuals' belongings had been moved to another location at the facility on a temporary basis. The professional staff stated individuals' financial situations, legal rights due to guardianship issues, and access to personal belongings were being considered with regards to storage issues. The professional staff stated because of these concerns, no efforts to pursue off-site storage had been made.

On 2/3/10 from 2:45 - 5:45 p.m., 5 individuals' bedrooms were observed. All 5 individuals were noted to have personal belongings stored in their bedrooms, and were noted to have free access to their belongings. One of the 5 individuals was noted to have items stored in boxes outside of his door. When asked, the individual stated he was going through his belongings in preparation for discharge. A second individual was noted to have several empty boxes within his bedroom. When asked, the individual stated he was planning on boxing some of his belongings for storage by choice.

On 2/4/10 from 9:00 - 9:25 a.m., the Administrator and Program Director were interviewed. Both stated individuals were not required to purchase off-site storage and denied individuals were being restricted from access to their personal belongings. The Administrator stated some individuals had been approached regarding possible off-site storage, but stated this was in an effort to get individuals with a propensity to collect non-valuable items (i.e., broken radios, empty boxes, paper, old clothing that was not wearable, etc.) to think about what was valuable and sort through their belongings. The Administrator stated personal belongings of value (i.e., bicycles, ski equipment, stereos, televisions, etc.) were stored at the facility if they could not fit in the individuals' bedrooms.

Conclusion: Unsubstantiated. Lack of sufficient evidence.

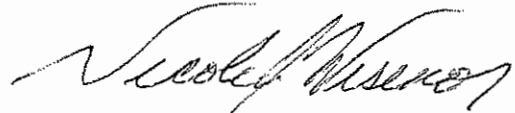
Susan Broetje
February 5, 2010
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As none of the complaints were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,



MONICA WILLIAMS
Health Facility Surveyor
Non-Long Term Care



NICOLE WISENOR
Co-Supervisor
Non-Long Term Care

MW/mlw